

Fairway
Bayside Aged Care Limited

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19 February 2021

Dear Residents, Relatives and Friends,

The Victorian Department of Health and Human Services (DHHS) have provided information about visitor restrictions for Residential Aged Care Facilities following the end of the Stage 4 lockdown in Victoria from midnight 17 February 2021.

VISITING FAIRWAY

You can visit anytime between 11am – 4pm, Monday to Sunday. Only one household (up to 5 people) may visit a resident once per day for a maximum of **one hour** for any reason. Additional to this, visits are also permitted in the following circumstances:

- **Support visits:** person who provides emotional, cultural, spiritual or social support. **(Limit: one visitor, once per day for one hour).**
- **Essential care** necessary for the resident's wellbeing, including mental health support, or assistance with daily activities like eating meals, to optimise the care and support delivered by Fairway staff. **(Limit: one visitor, once per day for one hour).**
- **Behavioural support** to manage individual behaviours of concern, such as for people living with dementia, cognitive impairment or cognitive disability. **(Limit: one visitor at any one time)**
- End of life support **(Limit: two visitors at any one time)**

RESIDENT OUTINGS

Residents can leave Fairway for any reason, provided they comply with current restrictions in Victoria. These restrictions are:

- wear a fitted face mask indoors, and when you cannot maintain 1.5m distance outdoors.
- observe the limits on private and public gatherings.
- do not see people who are quarantining, isolating or otherwise unwell.

EXPOSURE SITES

Before visiting Fairway, please check www.dhhs.vic.gov.au/case-locations-and-outbreaks-covid-19 for public exposure sites. If you have been to one of the locations listed during the date and time indicated, please do not visit Fairway until you receive clearance from the Victorian Department.

'Fairway Bayside Aged Care is a not-for-profit aged care home, built by the community for the community'

Thank you for supporting us to keep everyone safe.

If you have any questions, please contact Sylvia or myself.

Have a nice weekend.

Regards



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