

Fairway
Bayside Aged Care Limited

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28th September 2020

Dear Residents' families and friends,

RE: PLANS FOR GRADUAL REOPENING OF FAIRWAY

We write to inform you of current plans underway to assess how Fairway might gradually reopen to visitors in a safe and organised manner over the coming months.

The way we re-open to our community will be just as important as our gradual transition into restriction of visitors and other non-essential services over preceding months.

There are many important issues to contemplate, the safety of your loved ones and Fairway staff are our priority.

You have all been extremely patient and understanding throughout this exceptionally challenging time and the Fairway Team are so grateful for your ongoing support.

We are hoping the development of this plan will also provide a level of optimism about our future and afford some certainty about when you might be able to see each other face to face in the flesh again.

Please understand these changes will be gradual and many rules will still apply as we gain more certainty and confidence from government and other official sources. The need for stringent COVID screening, wearing of appropriate personal protective equipment, scheduling of visiting times, time restrictions and restriction on the number of visitors will initially be part of this reopening plan.

A working group will meet this week to discuss the plan and over the coming weeks we will be in touch to provide you with more information.

Please do not hesitate to contact Cathy or myself should you have any concerns or queries about this process.

Regards



Kyan Ho
Chief Executive Officer



Cathy Lane
Acting Director of Nursing

'Fairway Bayside Aged Care is a not-for-profit aged care home, built by the community for the community'