

**Fairway**  
Bayside Aged Care Limited

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**www.fairwayagedcare.org.au**



5<sup>th</sup> January 2021

Dear Residents, Relatives and Friends,

Firstly, thank you for your patience and understanding whilst Fairway has been closed to visitors. As the contact tracing in Victoria continues and many of the locally acquired cases are linked to the Black Rock cluster, we will implement a restricted visiting arrangement from Wednesday 6 January to Sunday 17 January (inclusive). This has been a difficult decision, however, we need to be aware that contact tracing investigations are ongoing, with the possibility of more local cases. We will continue to monitor COVID statistics daily and will reopen to visitors in a planned and coordinated way as soon as it is safe to do so.

#### **Case alerts – public exposure sites**

We ask that you regularly check the exposure sites on <https://www.dhhs.vic.gov.au/case-locations-and-outbreaks> and ensure you get tested immediately if you have visited any of these locations. DHHS regularly updates and adds to the list of exposure sites. Many sites on this list are close to Fairway. (Cheltenham (SOUTHLAND), Black Rock, Mentone, Mordialloc, Brighton, Hampton, and Moorabbin)

#### **Visiting Fairway**

Visitors can only visit:

- if you are an **essential care person** and for the purposes of providing essential care and support necessary for the resident's physical, emotional, cultural, spiritual or social wellbeing and behaviours of concern that optimises the care and support delivered by workers and cannot reasonably be provided by that person via electronic means (1 visitor per day)
- a resident who is **end of life**: (2 visitors, no time limit)

More than ever, we have a responsibility to ensure all visitors:

- undergo stringent COVID screening;
- sign a declaration (including if you have visited any of the listed exposure sites during the date and time indicated);
- wear masks and shield;
- social distance;
- undertake hand hygiene at all appropriate times as directed;
- practice appropriate cough and sneeze etiquette;
- DO NOT VISIT IF YOU ARE FEELING UNWELL.

*'Fairway Bayside Aged Care is a not-for-profit aged care home, built by the community for the community'*

**Residents can leave the facility for essential appointments only eg medical, provided they comply with the current restrictions in Victoria.**

Please contact Sylvia Spacil via email: [sspacil@fairwayagedcare.org.au](mailto:sspacil@fairwayagedcare.org.au) or mobile 0403 413 747, if you would like to arrange a visit or to leave the facility for an appointment. We emphasise the importance of implementing these measures and approaching the change to visiting arrangements in a manner which considers and protects the safety of all at Fairway.

### **Electronic communication**

We want to reassure you that assistance with communication via electronic means continues. Should you wish to book a coordinated appointment for a catch up via electronic means, please contact Tonianne Hawthorne on **0492 915 579** or email [lifestyle@fairwayagedcare.org.au](mailto:lifestyle@fairwayagedcare.org.au).

Limited appointments are available between:

14.00 – 15.00 for residents in house 5

15.00 – 16.00 for residents in house 1-4

Please share this information with your immediate and extended family and again we thank you for the ongoing support and patience.

If you have any questions or concerns about the current visiting restriction, please contact myself or Sylvia.

Regards



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